

expEDlum Direct Pay®

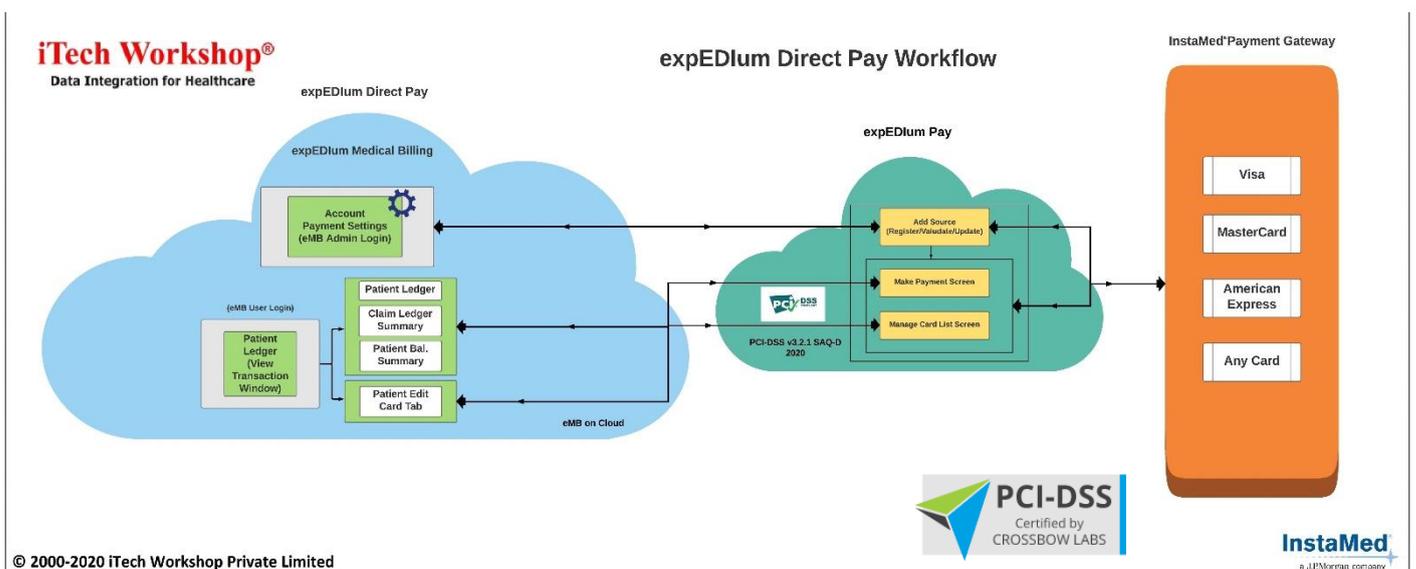
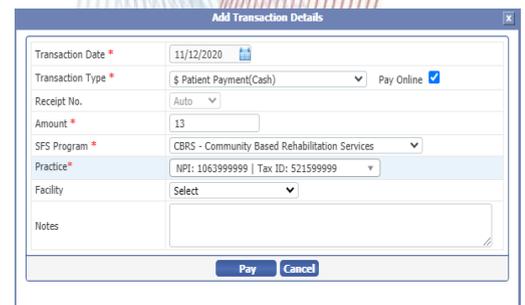
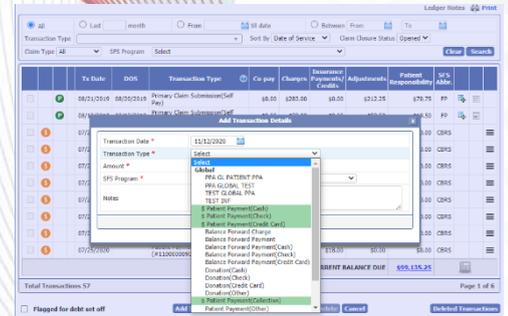
[expEDlum Direct Pay®](#), a secure online patient payment feature, is now available in our product expEDlum Medical Billing. It provides a seamless online payment option for the clinics and makes the patient payment more robust during their office visits. & provides auto-reconciliation of patient balance. Clinics will also have an option of saving the Patients card information securely within a digital wallet maintained by [InstaMed®](#), a J.P. Morgan company, if they choose to.

The expEDlum Pay® is a PCI-DSS certified standalone payment service application to route the online payment transactions for patients registered under your clinic/hospital in expEDlum Medical Billing through our chosen payment gateway. We use InstaMed®, a J.P Morgan company as our payment gateway and payment processor and expEDlum Pay acts as an intermediary between expEDlum Medical Billing and InstaMed®.

In addition to selecting the expEDlum Direct Pay® feature option in the Provider Setup questionnaire provided by iTech, there is a simple on-boarding process that needs to be done when a clinic is being added to expEDlum Direct Pay. This process collects information such as Primary contact, Clinic/ Hospital Address & Partner Contact Details and setting up the payment account with InstaMed®.

There is a regular interchange rate charged by InstaMed®, along with some expEDlum Direct Pay charges. For pricing, please contact us at sales@itechws.com.

A bird's eye view of the payment architecture is shown in the following picture.



Key aspects of expEDlum Direct Pay®

- Access to online payment seamlessly from the Patient Ledger.
- Friendly Patient Ledger user interface.
- Processes / accepts all types of credit cards.
- Can save one or multiple card details in a digital wallet.
- Payment happens in real-time.
- Processes multiple payments through a single credit card transaction.
- Generate a single receipt for multiple transactions.
- Cash Posting Report to track the payment transactions.

	Tx Date	DOS	Transaction Type	Co-pay	Charges	Insurance Payments/Credits	Adjustments	Patient Responsibility	SFS Status
	02/15/2021	09/20/2019	Multiple enter payment(#110000034895)	\$0.00	\$0.00	\$2.00	\$0.00	\$0.00	TC
	02/15/2021	09/13/2019	Multiple enter payment(#110000034895)	\$0.00	\$0.00	\$3.00	\$0.00	\$0.00	TC
	02/15/2021	10/04/2019	Multiple enter payment(#110000034895)	\$0.00	\$0.00	\$4.00	\$0.00	\$0.00	TC
	02/11/2021	09/20/2019	cc(#110000034896)	\$0.00	\$0.00	\$7.00	\$0.00	\$0.00	TC
	02/11/2021	09/13/2019	cc(#110000034896)	\$0.00	\$0.00	\$8.00	\$0.00	\$0.00	TC
	02/11/2021	10/04/2019	cc(#110000034896)	\$0.00	\$0.00	\$9.00	\$0.00	\$0.00	TC
	11/05/2020		Patient Statement Creation	\$0.00	\$981.00	\$0.00	\$0.00	\$0.00	
	11/05/2019		Patient Statement Creation	\$0.00	\$981.00	\$0.00	\$0.00	\$0.00	
	11/04/2019		Patient Statement Creation	\$0.00	\$981.00	\$0.00	\$0.00	\$0.00	
	11/04/2019		Primary Insurance Payment(Marquis-Pepper@Blue Cross-Blue Shield of Michigan)	\$0.00	\$0.00	\$34.00	\$3.00	\$327.00	TC
									CURRENT BALANCE DUE: \$548.00

Add Transaction Details

Transaction Date: 02/15/2021
 Transaction Type: \$ Custom Payment(Credit Card) Pay Online
 Transaction Description: Custom
 Receipt No.: Auto
 Amount: 10
 SFS Program: TC - Travel Clinic
 Practice: NPI: 1205999999 | Tax ID: 8160999999
 Facility: FACILITY NAME 1 (01401)
 Notes:
 Pay Cancel

CURRENT BALANCE DUE: \$548.00

TESTIMONIAL

"expEDlum Medical Billing Software has been the easiest and efficient software for our small practice. The customer service representatives have been amazing and knowledgeable. After reviewing many other billing software, expEDlum has been the best that I have encounter."

- Anne/Dr. Fritz, Thoracic and General Surgery

"We have been using the expEDlum Medical Billing Software for over one year and are very pleased with the product. In event of input error, the software "points" us to the problem area for easy correction. The ability to print hardcopy HCFA 1500s for billings that need to be mailed is an additional plus."

- Dennis Fruin, General Manager, Columbia Pharmacy Inc.

"iTech is very user friendly. It is very easy to generate and manage patient statements, to create reports for the practice. Their customer support is also superior. I would highly recommend iTech to other physicians and practices."

- Dr. Rakesh Srivastava, Cardiologist

iTech Workshop®
Data Integration for Healthcare

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