expEDIum Medical Billing v5.6

Release Notes

Release Date | December 19, 2020

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iTech Workshop®
Data Integration for Healthcare

expEDIum Medical Billing v5.6 Release Notes

This release note document describes tickets that are either enhancements or new features or bug fixes. Some tickets may refer to other tickets from previous releases. These tickets are combination of change requests from any of our partners and that are internally identified at iTech. A summary of tickets is provided in the last page of this release note. On request, we can provide any specific release note for any earlier release. This release note is also available from our website at http://www.itechws.com/releasenote.

1) [Ticket #12261] iTech | Display Operator Name and Operator ID on various screens

An enhancement is made on various search screens to display the "Operator Name" and "Operator ID" as Created By/Update By. Previously, we were displaying only the Operator ID in the Created By column and operator name in the Created By/modified by field. In this version, both the Operator Name and Operator ID will be displayed as Created By/Updated By/Deleted By. However, the screens where only the first name of the operator is displayed, A mouse hover is implemented on the operator name which will display the Operator full name (first name and last name) and Operator ID.

The Operator Name and Operator ID is implemented in the following screens:

<u>In Practice/User Module:</u>

Patient	Batch	Appointment
1) View	1) Batch Status	1) Day View
2) Eligibility	2) Batch Summary	2) Unit View
3) Eligibility History	**Claim**	3) Year View
4) History - Import /export	1) Claim history	4) Timeline View
5) Debt Set off [View Reports]	2) Search Claims	5) Agenda View
6) [View/Upload] Payment Reports	3) Search Denied Claims	6) Add/Edit
7) Debt Set Off Report - Current [View ASCII /Excel File]	4) Search Rejection Claims	7) User Trail
8) Bad Debt Write Off Report	5) Search Error Claims	8) Patient Appointment History
9) ESB - Create ESB/View ESB	6) Search Deleted Claims	9) Agenda - Patient Summary
10) PPA – Create New PPA/ View PPA	**Posting**	
	1) Posting – Manage	**Reports**
	Patient Statement	1) Claim – Closed
	1) Patient Statement – Manage	2) Patient – Cash Posting Report – Default & By Transaction
	Maintenance	3) Patient - Cash Posting by Program Report
	1) Contracted Payers	4) Deleted Cash Postings Report
	2) Account Feature Setting	
	3) Claim Print Maps	

	4) Referring Provider 5) Fee Schedule	5) Activity – Billing Activity Report

In Admin Module:

Account
    1) List
Batch
    1) Batch Search
Claim
    1) Claim history
    2) Search Claims
    3) Search Denied Claims
    4) Search Rejection Claims
    5) Search Error Claims
    6) Search Deleted Claims
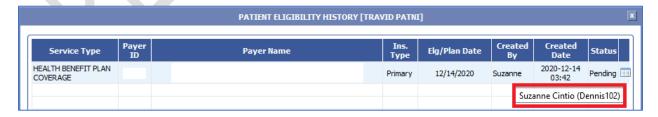
In Manager Module:

Batch
  1) Batch Search
Patient
  1) View
  2) Eligibility
	Claim
	  1) Search Claims
	  2) Search Denied Claims
	  3) Search Rejection Claims
	  4) Search Error Claims
	  5) Search Deleted Claims

Below is the sample screen shot of Patient View List with operator name and operator ID.

Created Date: 2020-12-14 03:01:54   Created By: Suzanne Cintio (Dennis102)   **Save** **Close**   Modified By: Suzanne Cintio (Dennis102)   Modified Date: 2020-12-14 03:02:31

Below shows the sample screen shot of the mouse hover with operator name and operator ID.

PATIENT ELIGIBILITY HISTORY [TRAVID PATNI]

Service Type	Payer ID	Payer Name	Ins. Type	Elg/Plan Date	Created By	Created Date	Status
HEALTH BENEFIT PLAN COVERAGE			Primary	12/14/2020	Suzanne	2020-12-14 03:42	Pending
						Suzanne Cintio (Dennis102)	

2) [Ticket #12823] iTech | Claim Status Inquiry – Enhancements

A new feature Claim Status Inquiry (CSI) was introduced in our previous v5.5 release. In this version, we have introduced additional filters and additional response status "silos" to enhance the Claim Status Inquiry (CSI) feature. The documentation of these enhancement are updated in the CSI User Manual. This document shall be provided on request.

3) [Ticket #12896] MB: Cloning - Not to carry forward Patient System ID and PCN/PAN from original claim

One of the clients reported an issue that the Patient System ID and PCN/PAN was carry forwarded from the original claim, when a new claim was created with the clone option. It was noticed that when a claim is "cloned" for a new patient and if the patient is not available from the Patient Lookup the patient system ID of the original claim was copied to the new claim and due to this claim submission ledger entries were misaligned.

This issue was happening due to a minor glitch in the system. It is now fixed – Now, the Patient System ID will not be shown in the clone claim form and it will not be carry forwarded from the original claim while cloning a new claim. This issue was manifesting only when the users would use the clone option from Patient X to Patient Y and would data enter the Patient Y demographics manually in the new (cloned) claim without performing a patient demographics lookup from box-2 to pull up patient demographics data from the patient database.

4) [Ticket #12902] PH: Master Claim Report | Inclusion of Patient Paid Amount in Total Paid

As per the client request, we have implemented a new logic in the Master Claim detail report. Previously, our system was designed to calculate only the "Primary Paid" amount and "Secondary Paid" amount in the "Total Paid Amount" column for Insurance claims. In this version, we have enhanced the logic by including the "Total Patient Paid Amount" to calculate the "Total Paid Amount". For Insurance claims, the "Total Paid Amount" column will display the sum of Primary Paid, Secondary Paid, and Total Patient Paid amount. The Total % Paid column will also display the sum of percentage for Primary Paid, Secondary Paid, and Total Patient Paid amount. For self-pay claims, the "Total Paid Amount" and "Total % Paid" columns will display only the Total patient Paid Amount and % of Total patient Paid Amount, respectively.

We have also included all the accountable transaction types that has the "Patient Payment" flag enabled to calculate the patient paid amount.

Bugzilla List of tickets

#	ID	Client	Ext. Ticket #	Summary	Version
1	12261	iTech	Internal	iTech | Display Operator Name and Operator ID on various screens	V5.6
2	12823	iTech	Internal	iTech | Claim Status Inquiry - Enhancements	V5.6
3	12896	MB	Via email	MB: Cloning - Not to carry forward Patient System ID and PCN/PAN from original claim	V5.6
4	12902	895870	PH	PH: Master Claim Report | Inclusion of Patient Paid Amount in Total Paid	V5.6

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