

expEDlum Medical Billing

iTech's advanced stress-free secure Web-based expEDlum Medical Billing and Practice Management Software supports Public Health Clinic & Community Health Departments. We are the leading vendor in the Public Health Clinic space in the state of North Carolina with hundreds of providers currently in our software and penetrating in other states too with our EMR Partner. The solution supports both HCFA-1500 and UB-04 claims. This comprehensive solution available at a single monthly subscription.

This billing solution supports significant features for Public Health Clinics such as Atypical ID's that are used when filing electronic claims to Medicaid, Sliding Fee Schedule (SFS), Debt Set off features, support for SFS details at claim level, cash posting for self-pay and PHD specific reports such as program summary reports, support for confidential claims & cost settlement, cost absorbed reports and more.

iTech's expEDlum Medical Billing Solution is integrated with a few EMR/EHRs to provide a complete Web Based Electronic Health Record + Practice Management + Clearinghouse Solution which is an easy to access and to streamline complete healthcare billing and claims processing workflow. We have API available to interface with such applications securely and seamlessly.

You can request a eMB demo at www.itechws.com/demorequest.html



Key Features

- Customizable dashboard by users showing a quick data summary from the system
- Multiple account support, each account can be a Practice or a Provider
- Unlimited users account and each account can assign privileges and specific landing page setup
- Patient demographic import and export in CSV and XML
- Patient Ledger showing all transactions of the patient
- Patient Statements/Billing
- Robust Appointment Scheduler - Support for multiple views, setting colors, bulk real time insurance eligibility verification, recurring events and among other features.
- HCFA-1500 and UB-04 claims supports
- Claim batch import from csv, xml and other standard and non-standard EDI file
- Customizable Fee schedule
- Seamless Eligibility support in Real-time and Batch modes
- Primary and Secondary electronic and paper billing
- Automatic and manual cross-over of secondary claims. Secondary claims are handle in three different ways in the system.
- ICD-9, ICD-10, CPT, HCPCS code lookups and validation
- Taxonomy code and NPI lookups
- Online claims validation and scrubbing

- Standard healthcare form based L1, L2, L3 validation, a level of L4 to L7 validation
- Customizable data edits, payer edits and business rules
- Rule based automated and manual routing/creation of Electronic or Paper claims
- Exhaustive payer list, lookups and Payer ID validation
- Direct Payers/MCOs and Clearinghouses Connectivity
- Printing of Paper claims on UB/HCFR stationary
- Automated ERA processing & manual EOB posting for both primary and secondary claims
- Automated processing and claim level reconciliation of delayed payer reports - both standard (such as TA1, 997, 999, 277U, 277CA, 824, 864, 835) and non-standard reports from Clearinghouses and payers
- Automated creation of Payer Ready Electronic EDI claims (both v4010A1 and v5010 are supported)
- Account specific ERA/EOB creation
- Denials and Rejections Management
- Claim History and Claim Tracking
- Data Archival of aged batches, claims and other data
- Data Backups as ZIP files
- Reports include Practice Analysis, Insurance Analysis, Activity Summary, Claims Report, Aging Reports, A/R reports & more
- Collection Report
- Monthly Billing Invoice creation
- Secure Web services interface with SSL authentication and encrypted login
- Ambulance/EMS Claims support
- Public Health Clinics billing support
- Seamless Integration with EHR/EMR/ePCR/Clinical Application
- Standard secure transportation mechanisms such as SFTP and FTP (FTP over VPN, HTTPS and Dialup will be available soon)

Technology

- Platform independent, J2EE based scalable solution
- Needs an Application Server such as JBoss, Websphere or Glassfish
- Uses PostgreSQL, a robust and reliable open-source relational database system, portable to other DBMS
- Tested in OS platforms like Windows 2008 Server, Solaris and Linux distributions such as Redhat, Fedora, Debian and Ubuntu



TESTIMONIAL

...we receive payment much faster with the new system. The billing is much easier. Everything is centralized and electronic. You get everything much easier. It's much easier to work with. User friendly. If we submit a claim on Monday, usually the turnaround is by the next Monday, at the latest, if not sooner. All the reports are very user friendly. They're very fast. Any data that you need is there. The aging report is great. It's great to work with. Great to work your denials, your claims. The cash posting report is what we use daily for our deposit, and that works great, too. The aging and AR report is great because it does your 0 to 120 days, so] you see where your claims are at. It's easier to work your denials. That keeps your money flowing. So it works great...."

- **Billing Administrator of A Public Health Center, North Carolina**

