iTech Workshop®
Data Integration for Healthcare

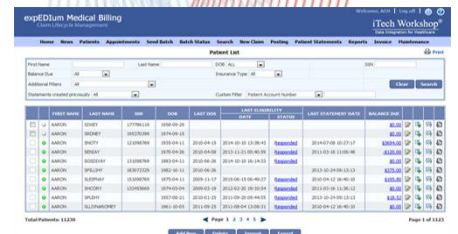## expEDIum Medical Billing

The expEDIum Medical Billing (eMB) is a sophisticated, secure Web-based comprehensive Practice Management Solution that allows users to effectively manage and automate complete Medical Billing and Claims Processing workflow seamlessly. This product is HIPAA compliant and supports both HCFA-1500 and UB-04 claims. The solution is ICD-10 ready and meets every standard based changes in the industry without additional cost to clients. This solution has integrated robust appointment scheduler.

iTech's eMB is an optimal Solution for Healthcare Practices, Management Service Organization (MSO), Billing Services Bureaus, EMS/Ambulance Agencies, Ambulatory Surgery Centers, Public Health Clinics and Hospitals to connect to one or more Payers or Clearinghouses directly to submit electronic claims, perform seamless eligibility verification, ERA auto posting, make claim life cycle more transparent, predictable and easily control the process.

This intelligent and comprehensive solution makes users more efficient in managing practices, easy to handle the whole billing process, reduces cost, reduces denials and rejections and increases payment collection. This solution is available at affordable monthly based subscription. There is an integration module available for this product to be seamlessly integrated with any EHR/EMR/ePCR/Clinical Applications.

You can request a eMB demo at www.itechws.com/demorequest.html

Key Features

- Customizable dashboard by users showing a quick data summary from the system
- Multiple account support, each account can be a Practice or a Provider
- Unlimited users account and each account can assign privileges and specific landing page setup
- Patient demographic import and export in CSV and XML
- Patient Ledger showing all transactions of the patient
- Patient Statements/Billing
- Robust Appointment Scheduler - Support for multiple views, setting colors, bulk real time insurance eligibility verification, recurring events and among other features.
- HCFA-1500 and UB-04 claims supports
- Claim batch import from csv, xml and other standard and non-standard EDI file
- Customizable Fee schedule
- Seamless Eligibility support in Real-time and Batch modes
- Primary and Secondary electronic and paper billing
- Automatic and manual cross-over of secondary claims. Secondary claims are handle in three different ways in the system.
- ICD-9, ICD-10, CPT, HCPCS code lookups and validation
- Taxonomy code and NPI lookups
- Online claims validation and scrubbing

- Standard healthcare form based L1, L2, L3 validation, a level of L4 to L7 validation
- Customizable data edits, payer edits and business rules
- Rule based automated and manual routing/creation of Electronic or Paper claims
- Exhaustive payer list, lookups and Payer ID validation
- Direct Payers/MCOs and Clearinghouses Connectivity
- Printing of Paper claims on UB/HCFA stationary
- Automated ERA processing & manual EOB posting for both primary and secondary claims
- Automated processing and claim level reconciliation of delayed payer reports - both standard (such as TA1, 997, 999, 277U, 277CA, 824, 864, 835) and non-standard reports from Clearinghouses and payers
- Automated creation of Payer Ready Electronic EDI claims (both v4010A1 and v5010 are supported)
- Account specific ERA/EOB creation
- Denials and Rejections Management
- Claim History and Claim Tracking
- Data Archival of aged batches, claims and other data
- Data Backups as ZIP files
- Reports include Practice Analysis, Insurance Analysis, Activity Summary, Claims Report, Aging Reports, A/R reports & more
- Collection Report
- Monthly Billing Invoice creation
- Secure Web services interface with SSL authentication and encrypted login
- Ambulance/EMS Claims support
- Public Health Clinics billing support
- Seamless Integration with EHR/EMR/ePCR/Clinical Application
- Standard secure transportation mechanisms such as SFTP and FTP (FTP over VPN, HTTPS and Dialup will be available soon)

Technology

- Platform independent, J2EE based scalable solution
- Needs an Application Server such as JBoss, Websphere or Glassfish
- Uses PostgreSQL, a robust and reliable open-source relational database system, portable to other DBMS
- Tested in OS platforms like Windows 2008 Server, Solaris and Linux distributions such as Redhat, Fedora, Debian and Ubuntu

" TESTIMONIAL

"It is a pleasure working with iTech! We are a small behavioural health provider in Georgia and have had difficulty finding a billing solution that provides prompt payment by insurance companies and an integrated billing solution for an affordable rate. We have never had claims paid so consistently since using the expEDIum billing solution and claims portal! iTech consistently responds to our questions and training needs, no matter what time of day or evening. I have truly never received such excellent service! I give iTech permission to provide my contact information to anyone interested in using their services."

- *Jessica W Epps, LCSW, CADC, Clinical Director, Steppingstones To Recovery, LLC*

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