

expEDIum EMS/Ambulance Billing

iTech's secure and Web-based expEDIum Ambulance/EMS Billing Solution is designed to eliminate EMS billing errors and get claims paid faster. Every claim gets into system are validated for errors using several standard rules and passes clean claims to Payers or Clearinghouse. The solution is flexible, comprehensive, easy to use, automated the complete billing workflow and provides excellent support that helps to save tremendous amount of time and cost to clients. This solution supports all three types of billing - Insurance billing, Contracted Payers/Facilities Billing and Patient Billing.

The expEDIum EMS Billing Software has the capability to manage the healthcare facilities list that used by ambulance agencies. We provide more flexible, less time and data accuracy by allowing users to choose the sources and destination of the transport at claim level as well as service line level from a special screen. Solution can manage the list of contracted payers/facilities and bill them anytime.

Solution has several inbuilt reports including Ambulance/EMS specific reports. Advanced Life Support (ALS) and Basic Life Support (BLS) report generated based on ambulance specific procedure codes and solution has the capability to determine a code is ALS, BLS or Both. Solution allows reports can be exported to an excel or pdf file. Several dashboards that shows a quick data summary and reports are available for better analysis. This solution is available at affordable monthly subscription.

You can request a demo at www.itechws.com/demorequest.html



| CLAIM ID | PATIENT NAME | DOB | LAST DATE | LAST PROCEDURE | STATUS | LAST ESTIMATED DATE | BILLED AMT | PAID AMT |
|------------|--------------|------------|------------|----------------|--------|---------------------|------------|----------|
| 1000000001 | JANES, JANE | 1978-01-01 | 2018-01-01 | 99221 | PAID | 2018-01-01 | 100.00 | 100.00 |
| 1000000002 | JANES, JANE | 1978-01-01 | 2018-01-01 | 99221 | PAID | 2018-01-01 | 100.00 | 100.00 |
| 1000000003 | JANES, JANE | 1978-01-01 | 2018-01-01 | 99221 | PAID | 2018-01-01 | 100.00 | 100.00 |
| 1000000004 | JANES, JANE | 1978-01-01 | 2018-01-01 | 99221 | PAID | 2018-01-01 | 100.00 | 100.00 |
| 1000000005 | JANES, JANE | 1978-01-01 | 2018-01-01 | 99221 | PAID | 2018-01-01 | 100.00 | 100.00 |
| 1000000006 | JANES, JANE | 1978-01-01 | 2018-01-01 | 99221 | PAID | 2018-01-01 | 100.00 | 100.00 |
| 1000000007 | JANES, JANE | 1978-01-01 | 2018-01-01 | 99221 | PAID | 2018-01-01 | 100.00 | 100.00 |
| 1000000008 | JANES, JANE | 1978-01-01 | 2018-01-01 | 99221 | PAID | 2018-01-01 | 100.00 | 100.00 |
| 1000000009 | JANES, JANE | 1978-01-01 | 2018-01-01 | 99221 | PAID | 2018-01-01 | 100.00 | 100.00 |
| 1000000010 | JANES, JANE | 1978-01-01 | 2018-01-01 | 99221 | PAID | 2018-01-01 | 100.00 | 100.00 |



Key Features

- Customizable dashboard by users showing a quick data summary from the system
- Multiple account support, each account can be a Practice or a Provider
- Unlimited users account and each account can assign privileges and specific landing page setup
- Patient demographic import and export in CSV and XML
- Healthcare Facilities management and look-ups
- Special screen for managing source and destination of transportation and look-ups
- Supports Insurance Billing, Contracted Payers/Facilities Billing and Patient Billing
- Patient database & Patient ledger showing all transactions of the patient
- Claim batch import from csv, xml and other standard and non-standard EDI file
- Several data fields are auto populated and hence reduces manual claim data entry
- Customizable Fee schedule
- Seamless Insurance Eligibility verification in Real-time and Batch modes
- Primary and Secondary electronic and paper billing
- Automatic and manual cross-over of secondary claims. Secondary claims are handle in three different ways in the system.
- ICD-9, ICD-10, CPT, HCPCS code lookups and validation
- Taxonomy code and NPI lookups
- Online claims validation and scrubbing

- Standard healthcare form based L1, L2, L3 validation, a level of L4 to L7 validation
- Customizable data edits, payer edits and business rules
- Rule based automated and manual routing/creation of Electronic or Paper claims
- Clone claims option helps to eliminate claim data entry
- Exhaustive payer list, lookups and Payer ID validation
- Contracted payers list/Facilities list
- Direct Payers/MCOs and Clearinghouses Connectivity
- Printing of Paper claims on HCFA stationary
- Automated ERA processing & manual EOB posting for both primary and secondary claims
- Automated processing and claim level reconciliation of delayed payer reports - both standard (such as TA1, 997, 999, 277U, 277CA, 824, 864, 835) and non-standard reports from Clearinghouses and payers
- Automated creation of Payer Ready Electronic EDI claims (both v4010A1 and v5010 are supported)
- Account specific ERA/EOB creation
- Denials and Rejections Management
- Claim History and Claim Tracking
- Data Archival of aged batches, claims and other data
- Data Backups as ZIP files
- Reports include Practice Analysis, Insurance Analysis, Activity Summary, Claims Report, Aging Reports, A/R reports & more
- Collection Report
- Monthly Billing Invoice creation
- Secure Web services interface with SSL authentication and encrypted login
- Seamless Integration ePCR/Clinical Application
- Standard secure transportation mechanisms such as SFTP and FTP (FTP over VPN, HTTPS and Dialup will be available soon)

Technology

- Platform independent, J2EE based scalable solution
- Needs an Application Server such as JBoss, Websphere or Glassfish
- Uses PostgreSQL, a robust and reliable open-source relational database system, portable to other DBMS
- Tested in OS platforms like Windows 2008 Server, Solaris and Linux distributions such as Redhat, Fedora, Debian and Ubuntu



TESTIMONIAL

"It is with great and sincere pleasure that I write this statement of service and value on behalf of iTech and their excellent program expEDIum. Making the decision to go through a software conversion was not taken lightly. Change of this magnitude takes a lot of patience and hard work. We are very thankful that we went with iTech. They have been extremely patient in taking us through the conversion process; teaching staff in areas we were inexperienced; working closely with us to design the programming into a semblance of what we were accustomed. iTech's ability to transform an existing program into a custom format for specialty use is nothing short of amazing..."

- Billjean S. Hobson, President, MAX Revenue Corporation

