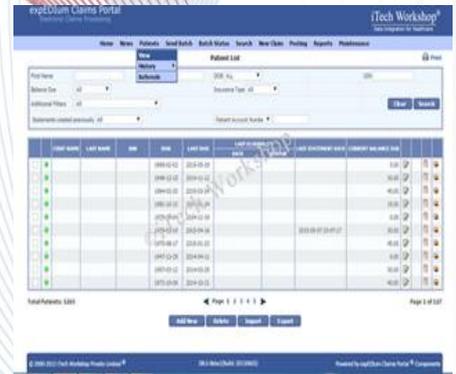# iTech Workshop®
Data Integration for Healthcare

expEDIum Claims Portal

The **expEDIum Claims Portal** (eCP) is a standard based and secure Web-based electronic claims processing and affordable claims adjudication software that allows users to effectively manage complete claims life cycle and automate claims Processing workflow seamlessly. The solution is ICD-10 ready and meets every standard based changes in the industry without additional cost to clients.

The expEDIum Claims Processing Solution is an optimal Solution for Third Party Administrator (TPA), Administrative Service Organization (ASO), Independent Physician Associations (IPA) and other healthcare claims processing organization to streamline their claims processing workflow and manage the claims payments cost effectively. The solution allows provider to directly submit claims electronically and perform online referrals/prior-authorizations request.

This solution makes users more efficient in managing practices, easy to handle the whole claims life cycle, managing denials & rejections and effectively control payments and rules. This solution is available at affordable monthly based subscription. The solution can be integrated with other Practice Management Solutions or other Clinical Applications.

You can request a eCP demo at www.itechws.com/demorequest.html

Key Features

- Configurable Users dashboard from several dashboards available
- Allows to send prior-authorization requests directly by providers and see the responses.
- Single view to manage various authorization/referrals request from various practice accounts by TPA/ASO/IPA.
- Unlimited users account
- View and effectively manages integrated patient data
- Simple manual claim creation screen and many fields are auto-filled
- Patient Demographics capture and lookup
- Direct claims submission by providers/practices and view the complete life cycle of the claims
- In-built Claims validation engine and validation rules can be customized
- Multiple healthcare file format support (legacy formats such as NSF, TNSF, HCFA Print Image, HCFA CSV and 837P, HL7, XML) for claim batch import to system
- Provider side claims batch upload of different healthcare format files (supported formats listed above)
- Provider side claim scrubbing
- Comprehensive claims database & several filters

- Automated population of provider data from account setup to create complete claims
- Simple screen to adjudicate claim manually
- Capabilities to create ERAs and EOBs from the system
- ICD-9, ICD-10, CPT, HCPCS code lookups and validation
- Taxonomy code lookup
- UPIN lookup from custom URLs
- Standard healthcare form based L1, L2, L3 validation, and scrubbing
- Printing of Paper claims on stationary
- Auto creation of 837P Electronic EDI files
- Claim History and tracking of the status
- Data Archival of aged batches, claims and other data
- Several readymade reports which can be exported in PDF or CSV formats
- Authorization/referrals screens can be customized
- Integration with other PMS or Billing Applications
- Automated download of payer side reports including TA1, 997, 277U, 824, 864, 835 and non-standard reports.
- PGP (RSA & Diffie-Hellman) and ZIP with password support
- Standard secure transportation mechanisms such as SFTP and FTP (FTP over VPN, HTTPS and Dialup will be available soon)

Technology

- Platform independent, J2EE based scalable solution
- Needs an Application Server such as JBoss, Websphere or Glassfish
- Uses PostgreSQL, a robust and reliable open-source relational database system, portable to other DBMS
- Tested in OS platforms like Windows 2008 Server, Solaris and Linux distributions such as Redhat, Fedora, Debian and Ubuntu

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iTech has been great to work with on multiple levels. Aside from standard billing, we needed a new claims payment system for a small IPA we run. When we looked around at companies who provide that software we found they were all cost prohibitive and unwilling to get creative in their pricing for a small IPA. We looked at dozens of companies and were getting frustrated until we came across iTech....We are transitioning off our IBM AS400 which has served us well for 19 years to iTech's cloud based expEDIum Claims Portal system and it is going extremely well. We are most pleased with iTech's willingness to be patient with us, to clearly understand our needs and then come up with the right solution. Something we could not find with US based companies. We are very pleased with our decision. We think we can scale with the technology and the customer service has been fantastic!

- *Charlie Hearn, President, DBS, Inc*

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